



Contact Us - Aflac Group Insurance

Visit Your Company's personal website at www.aflac.com/cityofakron

Filing a Claim:

Visit aflacgroupinsurance.com to file a claim online or print claim forms

Have supporting documents of services provided, proof of treatment, etc.

Aflac Group Contact Information

PO Box 84075

Columbus, GA 31993

Aflac Group Customer Service - (800) 433-3036

Aflac Group Claims Fax - (866)849-2970

Aflac Group Claims Email – groupclaimfiling@aflac.com

www.aflacgroupinsurance.com

Claims can be filed online, by mail or email

Making a Change:

Use the Service Request Form found online at aflacgroupinsurance.com

Submit by fax to 866-849-2974 or email to cscmail@aflac.com

Need additional assistance?

Aflac Group Customer Service – (800) 433-3036

The Worksite Group

(614) 568-4056

Samantha@theworksitegroup.com